

GENERAL DENTAL COUNCIL

AND

HORRI, Elena

[Registration number: 291568]

NOTICE OF INQUIRY

SUBSTANTIVE HEARING

An inquiry conducted by the Professional Conduct Committee opened on 21 July 2025 and concluded part-heard on 31 July 2025.

The hearing will resume on 19, 22 and 26 September 2025.

Please note that this hearing will be conducted remotely by video conference.

The heads of charge contained within this sheet are current at the date of publication. They are subject to amendments at any time before or during the hearing. For the final charge, findings of fact and determination against the registrant, please visit the Recent Decisions page at <https://www.dentalhearings.org/hearings-and-decisions/decisions> after this hearing has finished.

Committee members

Diane Meikle	Lay	Chair
Gezala Umar	Dentist	
Stephanie Carter	DCP	

Advisers:

Alastair McFarlane	Legal Adviser
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CHARGE

HORRI, Elena a dentist, DDM Medical University - Sofia 2017 is summoned to appear before the Professional Conduct Committee on 21 July 2025 for an inquiry into the following charge:

The Charge

"That being a registered dentist:-

Patient A: Clinical

1. *You failed to provide an adequate standard of care to Patient A between 7 May 2022 and 30 May 2022 including by/in relation to:*
 - a. *Not carrying out sufficient diagnostic assessments in that you did not conduct a cosmetic assessment of the upper anterior teeth.*
 - b. *Not carrying out sufficient treatment planning.*
 - c. *You provided a poor standard of treatment in that the composite bonding:*
 - i. *Was poorly contoured,*
 - ii. *Had a superficial layer poorly bonded to the underlying layer,*
 - iii. *Had an initial shade that was too dark,*
 - iv. *Had margins that were rough/uneven/overhanging,*
 - v. *Was poorly polished.*
2. *You failed to obtain informed consent for the treatment provided between 7 May 2022 and 30 May 2022 in that:*
 - a. *You did not provide Patient A with all treatment options.*
 - b. *You did not discuss the cost of treatment at the second visit.*
 - c. *You filed UR3, UR4, UL3, UL4 without Patient A's consent.*
3. *You failed to respond adequately to Patient A's complaints about:*
 - a. *Being charged a further £1080 for treatment,*
 - b. *The remedial treatment.*
4. *You failed to treat Patient A with kindness and compassion, including by:*
 - a. *Shoving/pulling her head down on the bed,*
 - b. *Laughing in her face stating you 'got what you asked for' or words to that effect,*

- c. *Leaving her alone whilst undergoing tooth whitening.*
- 5. *You provided dental treatment without adequate support.*
- 6. *Your actions in respect to 4c and/or 5 put Patient A's safety at risk.*

Patient A: Dishonesty

- 7. *On 30 May 2022, you charged Patient A's account without her consent to do so.*
- 8. *Your conduct in respect of 7 was dishonest in that you knew you did not have Patient A's consent to charge her account.*
- 9. *On 15 November 2023 you provided, via your lawyers, the following documents to the GDC:*
 - a. *A patient questionnaire signed 05 May 2022 with a submission date of 17 May 2022*
 - b. *A patient questionnaire signed 07 May 2022 with a submission date of 07 May 2022*
 - c. *A patient questionnaire signed 17 May 2022 with a submission date of 17 May 2022*
 - d. *A patient questionnaire signed 05 July 2022 with a submission date of 07 May 2022*
 - e. *A consent form signed 17 May 2022 with a submission date of 17 May 2022*
 - f. *Transcript of WhatsApp chat with Patient A*
 - g. *Patient treatment records dated 7 May*
 - h. *Patient treatment records dated 17 May*
- 10. *Your conduct in relation to 9a, 9b, 9c, 9d, 9e, above was:*
 - a. *Misleading,*
 - b. *Dishonest, in that the records purport to have been completed by Patient A but in fact were completed and/or edited by you.*
- 11. *Your conduct in relation to 9f was dishonest in that the entry in Schedule 1¹ purporting to be from Patient A was in fact made by you.*
- 12. *Your conduct in respect of 9g and 9h was:*
 - a. *Misleading,*
 - b. *Dishonest, in that you have represented that the records relate to Patient A when they do not.*

¹ Schedule a is a private document that cannot be disclosed

In the alternative to charge 12:

13. *You failed to maintain an adequate standard of record keeping between 07 May 2022 and 30 May 2022 in that:*
- a. *You recorded that Patient A's first appointment was on 7 May when in fact it was on 17 May,*
 - b. *You recorded that Patient A's second appointment was on 17 May when in fact it was on 30 May,*
 - c. *You did not record that you performed tooth whitening,*
 - d. *You recorded that you used the same shade at both appointments, when in fact you used different shades,*
 - e. *You did not record that you filed UR3, UR4, UL3 and UL4.*

Patient B

14. *You failed to provide an adequate standard of care to Patient B on 26 January 2022 in that:-*
- a. *You did not undertake any or any adequate medical history from Patient B;*
 - b. *You did not undertake any or any adequate assessment of Patient B's Covid-19 status;*
 - c. *You did not undertake any or any adequate occlusal assessment;*
 - d. *You provided a poor standard of composite bonding to Patient B's UR1 in that:-*
 - i. *The UR1 was bonded to the UL1,*
 - ii. *The composite bonding:-*
 - a. *Was poorly contoured*
 - b. *Was of a poor aesthetic result*
 - c. *Had overhanging margins*
 - d. *Left Patient B with bite problems*
 - e. *You provided a poor standard of composite bonding to Patient Bs UL1 in that:-*
 - i. *The UL1 was bonded to the UL2*
 - ii. *The composite bonding:-*
 - a. *Was poorly contoured*
 - b. *Was of a poor aesthetic result;*
 - c. *Had overhanging margins*
 - d. *Left Patient B with bite problems*

15. *On 29 March 2022 you sent an email to Patient B accusing her of acting with “bad intent” and threatening legal action for raising a complaint.*
16. *Your conduct in relation to 15 above:-*
 - a. *Unprofessional*
 - b. *Failed to respect Patient B’s right to complain.*

CQC

17. *As practice principal you have failed to register the following locations with the Care Quality Commission:*
 - a. *[Redacted]*
 - b. *[Redacted]*

And, that by reason of the facts alleged, your fitness to practise is impaired by reason of misconduct.”