

GENERAL DENTAL COUNCIL

AND

MAHMOOD, Ansar

[Registration number: 230396]

**NOTICE OF INQUIRY
SUBSTANTIVE HEARING**

Notice that an inquiry will be conducted by a Practice Committee of the General Dental Council, to be held at:

**The General Dental Council
37 Wimpole Street
London
W1G 8DQ**

Commencing at **10:00am** on **27 April 2026**.

The heads of charge contained within this sheet are current at the date of publication. They are subject to amendments at any time before or during the hearing. For the final charge, findings of fact and determination against the registrant, please visit the Recent Decisions page at <https://www.dentalhearings.org/hearings-and-decisions/decisions> after this hearing has finished.

Committee members

Gaon Hart	Lay	Chair
Janhvi Amin	Dentist	
Victoria Hewson	DCP	

Advisers:

Lizzy Acker	Legal Adviser
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CHARGE

Ansar MAHMOOD, a dentist, BChD University of Leeds 2012 is summoned to appear before the Professional Conduct Committee on 27 April 2026 for an inquiry into the following charge:

“That, being a registered dentist,

1. Between 25 November 2019 and 26 July 2022 you were in practise at Practice 1 (identified in Schedule A) and provided care and treatment to the patients identified in Schedule A¹.

Patient 3

2. Having created a treatment plan for a course of treatment for Patient 3 which showed a fee of £2,500 on 11 February 2020, you then reduced the fee on the practice software to £0 on or before 16 June 2020, indicating to reception that no fee was to be taken for this treatment.
3. You accepted a cash payment of £1,200 for the dental treatment you provided to Patient 3 which you failed to record in the patient’s clinical records or in the practice software.

Patient 4

4. You created a treatment plan for Invisalign treatment for Patient 4 which showed a fee of £0 on the practice software on or before 24 August 2021 indicating to reception that no fee was to be taken for this treatment.
5. You accepted a cash payment of £1,200 for the dental treatment you provided to Patient 4 which you failed to record in the patient’s clinical records or in the practice software.

Patient 5

6. Having created a treatment plan for a course of treatment for Patient 5 which showed a fee of £2,900 on 17 December 2019, you then reduced the fee on the practice software to £750 on or before 25 June 2021, indicating to reception that no further funds were to be taken for this treatment.
7. You accepted a cash payment of £300 for the dental treatment you provided to Patient 5 which you failed to record in the patient’s clinical records or in the practice software.

Patient 6

8. You created a treatment plan for a course of treatment for Patient 6 on 4 June 2021 which showed a fee of £0 on the practice software, which you then charged through on 4 June 2021 and 9 July 2021, indicating to reception that no fee was to be taken for this treatment.
9. You accepted a cash payment of £1,200 for the dental treatment you provided to Patient 6 which you failed to record in the patient’s clinical records or in the practice software.

¹ Please note the Schedules are private documents and cannot be disclosed.

Patient 7

10. You created a treatment plan for a course of treatment for Patient 7 on 24 May 2021 which showed a fee of £0 on the practice software, which you then charged through on 9 July 2021 and 15 July 2021, indicating to reception that no fee was to be taken for this treatment.
11. You accepted a cash payment of £900 for the dental treatment you provided to Patient 7 which you failed to record in the patient's clinical records or in the practice software.

Colleague 1 (as identified in Schedule A)

12. Between 24 June 2019 and 10 October 2019 you asked a receptionist colleague, Colleague 1, to copy everything he could from *[Practice Name Redacted]*, where you had worked prior to *[Practice Name Redacted]*, onto a hard drive for you.
13. Between 9 August 2020 and 16 August 2020 you asked a receptionist colleague, Colleague 1, to access the patient records at *[Practice Name Redacted]*, where you had worked prior to *[Practice Name Redacted]*, to:
 - a. treatment complete all your patient's open courses of treatment;
 - b. amend figures in the *[Practice Name Redacted]* software when completing courses of treatment so that the system did not flag up a debt which would risk leading to the discovery that the records had been amended after you left the practice;
 - c. complete referrals on the *[Practice Name Redacted]* software for your previous patients;
14. On 16 August 2020 you left a voice note for a receptionist colleague, Colleague 1, asking him if it is possible for him to go into the patient notes using another dentist's login, to find all the open courses of treatment in your name so you can ask another colleague, Colleague 3 (as identified in Schedule A), to Treatment Complete them, or whether the process of doing that would "somehow leave a trail".
15. Between 16 August 2020 and 17 September 2020 you asked a receptionist colleague, Colleague 1, to complete Continuing Professional Development ("CPD") courses for 2020 in your name.
16. Between 26 October 2021 and 29 October 2021 you promised payment to a receptionist colleague, Colleague 1, for him to:
 - a. Complete Continuing Professional Development ("CPD") courses for 2021 in your name;
 - b. create falsely completed patient satisfaction forms;
 - c. complete record keeping audits for 2020, with another colleague's name as the sign off;
 - d. complete record keeping audits for you for 2021;
 - e. complete three patient satisfaction audits for you.
17. On or around 17 May 2022 you asked a receptionist colleague, Colleague 1, to send you an email with the CPD certificates of courses he had completed in your name for 2022.

18. On or around 13 June 2022 you caused to be submitted to the General Dental Council in support of your observations to the Case Examiners in Case number 191012:
- a. evidence of CPD courses undertaken by your colleague, Colleague 1, but purported to have been undertaken by you;
 - b. record keeping audits undertaken by your colleague, Colleague 1, but purported to have been undertaken by you;
 - c. Patient Feedback Reports, created falsely by your colleague, Colleague 1.
19. Your actions at 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17 and/or 18 above were:
- a. misleading;
 - b. dishonest.

Patient X (as identified in Schedule A)

20. On or around 13 May 2022 you telephoned a former patient, Patient X, a social media influencer, and told her that:
- a. the clinic was angry about a recent post and was going to sue her for defamation unless she clarified a social media post she had made about him;
 - b. the clinic had contacted their legal team;
 - c. it was the clinic's management that were angry about the social media post and not him;
 - d. the clinic had refused to pay for Patient X's laboratory costs and that he had paid for them out of his own pocket;
 - e. the practice management had refused to talk to Patient X directly.
21. The statements you made to Patient X at 20 a-e above were untrue.
22. Your statements at 20a - e above were:
- a. misleading;
 - b. dishonest, in that you intended to persuade Patient X to issue a clarification about you on her social media post.

Colleague 2 (as identified in Schedule A)

23. You failed to treat a colleague with respect in that, on 27 May 2022, when she was on annual leave, you sent repeated messages to the practice manager, Colleague 2, in order to persuade her to email your former patient, Patient X, that day, including a message saying that sending an email wasn't rocket science, or words to that effect.

Patient A (as identified in Schedule A)

24. You failed to provide Patient A with clear information about the cost of her treatment between 23 February 2021 and 14 June 2021, in that you failed to inform her that the £4,800 fee you had quoted for her Invisalign treatment included a discount which would only apply if Patient A consented to have photographs of the treatment published on your social media.

25. On 14 June 2021 you told Patient A that you would have to increase the fee for her Invisalign treatment if she did not consent to her photographs being published on social media.

26. Your actions at 1 and/or 2 above were:

- a. misleading;
- b. dishonest, in that you intended to pressurize Patient A into giving her consent to publish photographs of her treatment on social media.

And that, by reason of the facts alleged, your fitness to practise is impaired by reason of your Misconduct.”